

## **Transfer & withdrawal policy for the IRONMAN 70.3 Kraków Relay (referred to as "event")**

In accordance with Article 38(1)(12) of the Consumer Rights Act, the athlete is not entitled to the right of withdrawal from the agreement to participate in the race.

The Organizer does not allow the transfer of the entry fee to another participant, another event, or another year.

### **§ 1. WITHDRAWAL**

1. In the event of withdrawing from the event, the organizer will refund the entry fee according to the following schedule:
  - a. Until April 2, 2026, 50% of the entry fee is refundable;
  - b. From April 3, 2026, to June 18, 2026, 25% of the entry fee is refundable;
  - c. From June 19, 2026, the entry fee is non-refundable.
2. To withdraw, you must complete the [FORM](#).
3. Only the person who made the payment for the Event (the team captain) can submit a withdrawal from the event. In the case of withdrawal, the entire relay team and all its members will be removed from the list of participants
4. An athlete who transferred their registration from the previous year or from another event is not eligible for a refund.
5. Fees for additional services purchased during or after registration will be refunded 100% by June 18, 2025. If the service has already been provided, no refund will be made.
6. Refunds are made to the credit card or account used for the registration payment, unless the athlete provided a different account during withdrawal. If the refund is made to a different account, the athlete must be the account holder. Refunds may take up to 8 weeks to process.

Licences and insurance purchased are non-refundable.

#### **Withdrawals – FAQ**

##### **1. Can I get a full refund if I provide a medical certificate?**

No. We will not make any exceptions for athletes that can provide a medical certificate.

##### **2. I have booked my slot through Nirvana Europe and therefore have a Race Cancellation Insurance. How do I proceed to claim back my money?**

Please fill out the withdrawal form and make sure you get in contact with Nirvana Europe to request the additional amount of refund

## §2. TRANSFER TO OTHER IRONMAN EVENTS

1. It is not possible to transfer from the Event to other events in the IRONMAN, IRONMAN 70.3, 5150 Triathlon Series, or 4:18:4 series.

If you have any questions, please contact [krakow70.3@ironman.com](mailto:krakow70.3@ironman.com).